

AVADI CITY MUNICIPAL CORPORATION

Format - B - Declaration of Service level Standards

Name of the Urban Local Body		Name of the Municipal Commissioner				Postal address with PIN Code				Phone & Fax Nos.				E-Mail id.					
Avadi City Municipal Corporation		Thiru K.Krishnamurthy				Nehru Bazaar, Avadi .Chennai- 600 054				044-26555440				commr.avadi@tn.gov.in					
Water supply Indicators																			
Coverage of water supply Connections.		Per capita supply		Extent of metering of water connections		Extent of non revenue water.		Continuity of water supply.		Quality of water supplied.		Efficiency in redressal of customer complaints.		Cost recovery in water supply services.		Efficiency in collection of water supply - related charges.			
Benchmarks		100%		135 LPCD		100%		20%		24 Hours		100%		80%		100%		90%	
		Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)
		80%	85%	60	135	10	80	20	15	2Hrs /Daily days	4 Hrs / Daily Day	100%	100%	90%	95%	35%	80%	55%	90%
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilet		Coverage of sewage network services.		Collection efficiency of the sewage network.		Adequacy of sewage treatment capacity.		Quality of sewage treatment.		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints.		Extant of cost recovery in sewage management.		Efficiency in collection of sewage charges.			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)
		100%	100%	35%	85%	35%	85%	80%	100%	60%	100%	0	30%	75%	80%	20%	85%	35%	85%
Solid Waste Management Indicators																			
House hold level coverage of solid waste management services.		Efficiency of collection of Municipal solid waste.		Extent of segregation Municipal solid waste.		Extent of Municipal solid waste recovered.		Extent of scientific disposal of Municipal solid waste.		Efficiency in redressal of customer complaints.		Extent of cost recovery in SWM services.		Efficiency in collection of SWM charges.					
Benchmarks		100%		100%		100%		100%		100%		80%		100%		90%			
		Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)
1		100%	100%	100%	100%	80%	95%	95%	100%	85%	100%	90%	100%	35%	100%	70%	100%		
Storm water Drainage Indicators.																			
		Coverage of storm water drainage network						Incidence of water logging / flooding											
Benchmarks		100%						0%											
		Current (2018-19)			Targets (2019-20)			Current (2018-19)			Targets (2019-20)								
1		75%			90%			10%			0%								

K. M. N. S.
 Municipal Engineer
 Avadi City Municipal Corporation

[Signature]
 Commissioner
 Avadi City Municipal Corporation

16/8/19