

ATTUR MUNICIPALITY

Name of the Urban Local Body (Grade of Municipality)	Name of the Corporation Commissioner / Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email Id / Web address
Attur Municipality (Selection)	Tmt.R.Saraswathi, B.sc.,	Ranipettai,Attur, 636 102	04282 240773	commr.attur@tn.gov.in

Water Supply Indicators

Benchmarks	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
1	90%	100%	72lpcb	90lpcb	98%	100%	16%	14%	4hours Daily	5hours Daily	100%	100%	80%	80%	99%	100%	90%	90%

Sewage Management (Sewerage and Sanitation)

Benchmarks	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
1	100%	100%	-	-	-	-	-	-	-	-	-	-	80%	80%	-	-	-	-

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
1	100%	100%	100%	100%	88%	100%	80%	80%	100%	100%	80%	80%	90%	95%	90%	90%

Storm Water Drainage Indicators

Benchmarks	Coverage of storm water drainage network				Incidence of water logging/ flooding			
	100%				0%			
	Current (2018-19)		Current (2019-20)		Current (2018-19)		Target (2019-20)	
1	58%		65%		0%		0%	

Benchmarks	Water Supply for all Toilets	
	Coverage of Water supply (24x7) in all public / Community toilets	
	Current (2018-19)	Target(2019-20)
1	Yes	Yes

Benchmarks	Scientific disposal of waste	
	Percentage of waste being processed scientifically	
	Current (2018-19)	Target(2019-20)
1	90%	100%


Commissioner
Attur Municipality

08/11/19

Format-B- Declaration of Service Level Standards
SALEM DISTRICT
ATTUR MUNICIPALITY

Under the conditions imposed for the draw of share of "General Performance Grant" under the 14th Central Finance Commissions Recommendations, the undersigned, holding the office of the Municipal Commissioner, Attur Municipality, is publishing the "Standardised Service Level Bench Marking" for the year 2019-2020 comprising of four service sector viz. Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Attur Municipality.


Commissioner,
Attur Municipality.

6/2/21