

ATTUR MUNICIPALITY

NOTIFICATION

Under the conditions imposed for the drawal of sharge of "General Performance Grant" vide condition No.Chapter IX under Para 9.77 & 9.78 the 14th Central Finance Commissions Recommendations, the undersigned, holdiong the office of the Municipal Commissioner, Attur Municipality, is publishing the "Standardised Service Level Bench Marking" for klthe year 2016-2017 comprising of four service sector viz, Water supply Service, Sewerage Management, Solid Waste Management and Storm water Drainage pertaining to the Attur Municipality.

ATTUR MUNICIPALITY
FORMAT-B
Declaration of Service Level Standards Notification Format for the year 2016-2017

Name of the Urban Local body (Grade of Municipality)	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Facx Nos.	Email Id/Web address					
Attur Municipality	Thiru G.Kannan	Rampalpetai, Attur- 636 102	04292-240773	commr.attur@tn.gov.in					
Benchmarks	Coverage of water supply connections 100%	Per capita supply of water 135 lpcd	Extent of non revenue water 20%	Continuity of water supply 24 hours	Quality of water supplied 100%	Efficiency in redressal of customer complaints 80%	Cost recovery in water supply service 100%	Efficiency in collection of water supply related charges 90%	
1	Current (2016-17) 75% Target (2017-18) 76%	Current (2016-17) 100 lpcd Target (2017-18) 102 lpcd	Current (2016-17) 17% Target (2017-18) 17%	Current (2016-17) 3 hrs once in 3 to 4 days Target (2017-18) 3 hrs once in 2 days	Current (2016-17) 100% Target (2017-18) 100%	Current (2016-17) 80% Target (2017-18) 82%	Current (2016-17) 98% Target (2017-18) 99%	Current (2016-17) 90% Target (2017-18) 91%	
Sewerage Management (Sewerage and Sanitation)									
Benchmarks	Coverage of toilets 100%	Coverage of sewerage network service 100%	Collection efficiency of sewerage network 100%	Adequacy of sewerage treatment capacity 100%	Quality of sewerage treatment 100%	Extent of reuse and recycling of treated sewerage 20%	Efficiency in redressal of customer complaints 80%	Extent of cost recovery in sewerage management 100%	Efficiency in collection of sewerage charges 90%
1	Current (2016-17) 100% Target (2017-18) 100%	Current (2016-17) 100% Target (2017-18) 100%	Current (2016-17) 100% Target (2017-18) 100%	Current (2016-17) 100% Target (2017-18) 100%	Current (2016-17) 100% Target (2017-18) 100%	Current (2016-17) 20% Target (2017-18) 20%	Current (2016-17) 80% Target (2017-18) 80%	Current (2016-17) 100% Target (2017-18) 100%	Current (2016-17) 90% Target (2017-18) 90%

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management service	Efficiency of collection of Municipal solid waste	Extent of segregation of Municipal solid waste	Extent of Municipal solid waste recovered	Extent of scientific disposal of Municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM service	Efficiency in collection of SEM charges
1	Current (2016-17) 100% Target (2017-18) 100%	Current (2016-17) 100% Target (2017-18) 100%	Current (2016-17) 85% Target (2017-18) 86%	Current (2016-17) 77% Target (2017-18) 78%	Current (2016-17) 5% Target (2017-18) 7%	Current (2016-17) 82% Target (2017-18) 83%	Current (2016-17) 5% Target (2017-18) 7%	Current (2016-17) 5% Target (2017-18) 7%

Storm Water Drainage Indicators

Benchmarks	Coverage of storm water drainage network	Incidence of water logging/ flooding
1	Current (2016-17) 45% Target (2017-18) 48%	Current (2016-17) 0 Target (2017-18) 0

Commissioner,
Attur Municipality.

(Signature)