

**FORMT – B – DECLARATION OF SERVICE LEVEL  
STANDARDS**

VIRUDHUNAGAR DISTRICT  
ARUPPUKOTTAI MUNICIPALITY

Under the conditions imposed for the drawal of share of "General Performance Grant" under the 14<sup>th</sup> Central Finance Commission Recommendations, the undersigned, holding the office of the Commissioner, Aruppukottai Municipality, is publishing the "Standardised Service Level Bench Marking" for the year 2019-20 comprising of four service sectors viz, Water Supply, Sewerage, storm Water Drainage and Solid Waste Management pertaining to the Aruppukottai Municipality

  
Commissioner

Aruppukottai Municipality

  
27/6/19

**Declaration of Service level standards Notification Format for the second year 2019-20**

Name of the Urban Local Body (Grade of Municipality)		Name of the Corporation Commissioner / Municipal Commissioner		Postal address With Pin code		Phone & Fax nos.		Email id / Web address	
Aruppukottai - 1 <sup>st</sup> Grade		Thiru.S.Bhuvaneshwaran alias Annamalai,		36, Pandalkudi Road, Aruppukottai 626 101		045666 - 223300		Commr.aruppukottai@tn.gov.in	
<b>Water Supply Indicators</b>									
Coverage of water supply Connections		Per capita supply of water		Extent of non revenue water		Continuity of water supply		Quality of water supplied	
100%		135 lpcd		20%		24 hours		100%	
Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
64%	65%	90%	57%	18%	17%	3.00	3.00	100%	100%
Efficiency in collection of water supply-related charges		Cost recovery in water supply services		Efficiency in redressal of customer complaints		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints	
90%		100%		80%		20%		80%	
Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
96%	97%	96%	96%	100%	100%	0	0	100%	100%
<b>Sewage Management (Sewerage and Sanitation)</b>									
Coverage of toilets		Coverage of sewerage network services		Adequacy of sewerage treatment capacity		Quality of sewerage treatment		Extent of reuse and recycling of treated sewage	
100%		100%		100%		100%		20%	
Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
100%	0%	0	0	0	0	0	0	0	0
<b>Solid Waste Management Indicators</b>									
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste	
100%		100%		100%		80%		100%	
Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
100%	100%	95%	100%	75%	85%	40%	60%	100%	100%
Incidence of water logging/ flooding		Coverage of storm water drainage network		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		Extent of cost recovery in SWM services	
0%		100%		100%		90%		100%	
Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
0	0	72%	74%	100%	100%	100%	100%	100%	100%

*Shivan*  
 Commissioner  
 Aruppukottai Municipality  
 61.9.17